CSIL, CENTRE FOR INDUSTRIAL STUDIES

CSIL is an independent research and consulting company founded in Milan (Italy), in 1980 and specializing in applied economic research. In over 35 years of activity CSIL has become an established research centre for market information, competitiveness analysis, and the diagnosis and design of sector strategies for both public and private business partners.

CSIL TEAM

Thanks to its considerable experience in numerous sectors and countries, CSIL has earned an excellent reputation for reliability and intellectual leadership. CSIL research and consulting activities are driven by the search for sound facts which tell stories that are relevant to our clients. Our experts pursue their work with genuine passion for understanding growth and innovation processes.

CSIL PARTNERS

are highly qualified experts including:
> Economists
> Engineers
> Business analysts
> Statisticians
> Experts in policy & project evaluation

CSIL also boasts a network of local and international experts and professionals

CSIL CLIENTS

Approximately 2,000 clients globally over the last ten years
CSIL clients include:
> International manufacturing and distribution companies
> Leading consulting companies
> National and international trade associations
> Sector fairs
> Public institutions

A GLOBAL PERSPECTIVE OF THE FURNITURE SECTOR WITH INSIGHTS INTO ALL FURNITURE SEGMENTS

One of CSIL core business unit is specialized in industry studies and market research for the furniture and furnishings sector, customizing a wide range of services in response to specific needs. CSIL’s research activity provides useful support to companies and institutions in:
> Their process of selection and analysis of market opportunities on a global scale
> Identifying and shaping their development strategies

IN DEPTH KNOWLEDGE OF THE ENTIRE VALUE CHAIN

RAW MATERIALS

COMPONENTS

MARKETS

PRODUCTS
CSIL FURNITURE MARKET RESEARCH

CSIL research activity is based on a longstanding experience in gathering, monitoring and interpreting data on a broad basis, in terms of both time and geographic coverage. CSIL’s extensive knowledge is further enhanced by a constant dialogue with all the players involved in the furniture sector.

CSIL strengths in research include the following:

> A strong focus on the furniture sector and its entire value chain
> A global view, in terms of both the areas studied and the customers served
> A sound quantitative approach, including consolidated experience in forecasting
> Decades of experience in dealing with sector issues, including qualitative trends analysis through extensive and focused surveys
> Immediate access to an enormous in-house database of sector information
> A global network of sector experts and professionals

What CSIL does:

> Quantitative analysis: market sizing and demand forecasting
> Competitive analysis: mapping and studying sector players, their market shares and performances
> Qualitative analysis: investment drivers, product trends, consumer preferences
> Support in the formulation of marketing strategies
> Assistance in the implementation of action plans: lead generation and creation of B2B contacts

The research outputs are:

> Multiclient reports available off-the-shelf for CSIL customers
> Custom made research prepared for individual clients

CSIL MULTICLIENT RESEARCH

Every year CSIL’s multiclient catalogue includes over 50 updated off-the-shelf reports, covering all furniture segments and the 100 most important countries worldwide. Reports are tailored to respond to various information requirements and can be grouped into the following types:

MARKET SCENARIO
These reports offer an overview of the global sector. Production, consumption, imports and exports of furniture. Openness of the markets, origin of furniture imports and destination of exports. Statistics and outlook for each country. Prospects for international trade. Forecasts for the development of furniture demand.

COUNTRY OUTLOOK
Overview of the furniture industry in a specific country. Data provided include furniture sector performances (production, consumption, imports and exports), two-year market forecasts, macroeconomic and business climate indicators, maps and detailed trade statistics. Reports also provide short profiles of key players in the furniture market.

COMPETITION
Market shares of sector companies, analysis of their structure and performance, overview of the strategies and growth initiatives implemented. Company profiles including a description of the activity, production facilities, controlled companies and subsidiaries, brands, product portfolio and basic financial indicators.

DISTRIBUTION SYSTEM
Overview of home furniture distribution systems. Size, segmentation and trends in the home furniture market. Analysis of the distribution channels for domestic and imported furniture. Study of the main distribution formats and performance of the key players. Company profiles for furniture retailers and buying groups.

Countries yearly monitored by CSIL Multiclient reports

Albania, Algeria, Argentina, Australia, Austria, Azerbaijan, Bahrain, Bangladesh, Belarus, Belgium, Bolivia, Bosnia Herzegovina, Brazil, Bulgaria, Cameroon, Canada, Chile, China, Colombia, Costa Rica, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Estonia, Ethiopia, Finland, France, Georgia, Germany, Greece, Guatemala, Hong Kong (China), Hungary, Iceland, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Latvia, Lebanon, Lithuania, FYR Macedonia, Malaysia, Malta, Mexico, Moldova, Montenegro, Morocco, Netherlands, New Zealand, Nigeria, Norway, Oman, Pakistan, Panama, Peru, Philippines, Poland, Portugal, Qatar, Romania, Russia, Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sweden, Switzerland, Taiwan (China), Tanzania, Thailand, Tunisia, Turkey, Turkmenistan, Ukraine, United Arab Emirates, United Kingdom, United States, Uruguay, Uzbekistan, Venezuela, Vietnam.
CSIL CUSTOM MADE STUDIES

CSIL carries out research projects **on demand.**

- As a first step CSIL proposes a **methodological approach**, a combination of different **working tools** (see following pages) and a **working plan** aimed at fulfilling the customer’s information requirements.
- Through an **ongoing process**, the offer is discussed and fine-tuned with clients in order to better satisfy the customer’s needs.
- CSIL activates a **working group** combining CSIL senior partners and external experts with specific expertise to provide skills related to the research requirements and expectations. The choice is made from CSIL’s large database of sector and country experts.
- The results of the research are delivered and presented to the customer.

CSIL has wide-ranging experience of working on projects of different scales and scopes, including small scale projects and articulated studies, research for institutional bodies and private companies, qualitative and quantitative analysis.

CSIL OFFERS AN INDEPENDENT AND QUALIFIED ASSESSMENT OF MARKETS AND VALUE CHAINS

**EXAMPLES OF RECENT STUDIES CSIL HAS CARRIED OUT FOR ITS CLIENTS**

- **Short term and medium term forecasting** for the global furniture production and the main world regions (prepared for multinational companies)
- **Technical market analysis and feasibility studies** for investments in the wood-furniture value chain (prepared for leading international institutions)
- **Benchmarking** the national furniture sector performance in the global context (prepared for furniture sector associations)
- **Quantifying market potential and market niches** and identifying **product trends** for wood and furniture products (prepared for companies and leading brands operating on the international markets)
- **Brand positioning** (prepared for major companies)
- **Product and pricing tests** for new items in specific markets or/and distribution channels (prepared for furniture manufacturers)
- **Formulation of strategies and action plans** for companies/institutions aimed at penetrating new markets and/or consolidating their positioning
- **Mapping** the key sector players globally and/or in specific areas (prepared for leading suppliers to the furniture industry)
- **Outlying industry preferences** in terms of raw materials and components (prepared for leading suppliers to the furniture industry)
- **Studying the attractiveness of furniture exhibitions** in the global scenario (prepared for fair organizers)

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TOOLS

CSIL SECTOR STATISTIC DATABASE
Over the years CSIL has built up a large data set collecting national data for more than 100 countries worldwide covering:

> Data for furniture and its main sub-segments for the following variables: consumption, production, imports and exports. These figures are updated twice a year and are available in value and volume.
> Macroeconomic data gathered from the main international sources.
> Information on the main demand determinants collected from national sources.

CSIL SECTOR COMPANIES DATABASE
CSIL can rely on huge and up-to-date database including over 50,000 sector companies. CSIL efforts in desk and in-field analysis of these players allow it to draw up concise or detailed profiles containing such information as the last available turnover, the number of employees, company activities across the world, brands controlled, supply and distribution systems, type of products offered.

The CSIL database also includes records for over 20,000 furniture sector professionals.

CSIL FORECASTS
CSIL provides forecasts for:

> Sector production and market consumption
> World geographical areas and single countries
> Furniture aggregate and its sub-segments
> Time frame of up to five years

Forecasts are intended to support clients:

> To compare the past with expected future sector development
> To set priorities and formulate marketing strategies
> To assess the impact of alternative scenarios on their business strategy and investments

CSIL furniture forecasts are based on both the processing of information gathered through extensive surveys, field studies and econometric processing.

CSIL is prepared to set up customized forecasts based on countries/segments and specific data processing according to the client’s needs.

CSIL SURVEYS
CSIL has built up consolidated experience in conducting surveys over the many years of its activity.

More specifically, for its research the CSIL team constantly carries out:

> Structured face-to-face interviews
> Phone interviews with all the actors along the value chain
> Extensive online surveys

Interviews are conducted in several languages including Italian, English, French, German, Spanish, Russian and Chinese.

The information gathered includes qualitative and quantitative data, such as:

Company performances, the selection and purchasing processes for raw materials and components, brand recognition, investment drivers and market expectation.

In addition to standard questionnaires formulated by CSIL, the team can customize survey models according to the customer’s unique needs in terms of both contents development and target definition.
SEMINARS & WORKSHOPS

CSIL experts regularly attend international seminars and workshops delivering speeches, on:

> Global market trends and forecasts
> Strategic approach to the world’s markets
> Production development
> Distribution channels – retailing and contract
> Product trends
> Design trends
> SMEs, clusters and export promotion

In addition, CSIL organizes tailored seminars, workshops, meetings for companies, associations, fair organizers, consortia and clusters providing:

> scientific direction of events
> chairing sessions
> selection of speakers/panel of experts
> support for event promotion

CSIL EVENTS

Through 2 annual meetings, bringing together the leading sector operators, press, world level economists and researchers, CSIL aims to involve the main actors of the furniture industry worldwide, in order to line up the furniture market situation and outline the prospective for this sector in the world.

WORLD FURNITURE OUTLOOK SEMINAR

Held annually in April during the Milan International Furniture Fair “SALONE DEL MOBILE”, the “World Furniture Outlook Seminar” is a unique occasion to gather comments on the key issues regarding production, consumption and trade of the major industrial economies worldwide and to introduce the furniture sector forecasts. CSIL experts, International keynote speakers and a team of corporate and institutional representatives together in a round table present global sector performances and perspectives. Working language: English.

FORECAST SEMINAR ON FURNISHINGS MARKETS

Held annually, the “Forecast Seminar on Furnishing Markets in Italy and Worldwide” is a debate that takes place in Milan in November each year, which is expressly designed by CSIL for leading sector players and operators, representatives of institutions and trade associations, press, economists and researchers, to present the forecast scenario for the furniture industry in Italy and worldwide. Working language: Italian.

WORLD FURNITURE – INTERNATIONAL MARKET REVIEW

World Furniture is a quarterly magazine for professionals and a platform for economic information on global markets, business strategies, trends and innovation for furniture, furnishings (residential/contract) and related sectors (materials, components, flooring, doors and windows, lighting, appliances, outdoor, interior design), published by CSIL since 1999. The magazine is available both in print and digital form. English language only.

4 ISSUES/YEAR: MARCH, JUNE, SEPTEMBER AND DECEMBER

CIRCULATION

PAPER COPY

> Sent to a selected list of furniture and furnishing manufacturers, producers of lighting fixtures, appliances, flooring and interior decoration, trade associations, press offices, fairs and exhibitions, suppliers of components, fittings and accessories, producers of woodworking machinery and automation systems, in the world’s main furniture and furnishings producing, exporting and consuming countries.

> Distributed at leading international fairs in the sectors of reference and at CSIL international seminars and workshops.

DIGITAL COPY

> Sent by e-mail to over 20,000 professionals worldwide.
> Available at: www.worldfurnitureonline.com

CSIL MEDIA AND ADVERTISING

Company and Events advertising through our WEBSITE (www.worldfurnitureonline.com) and CSIL DATABASE (around 20,000 direct and consolidated professionals email contacts).

> A DEDICATED NEWS PAGE for news, articles, press releases and information regarding the global furniture and furnishing markets.

> OUR FAIRS CALENDAR PAGE lists and promote the most important exhibitions in the wood processing, furniture and furnishings industry.

> NEWSLETTERS & EMAIL BLASTS. CSIL database of furniture & related products’ professionals is a potential customer base for companies interested in reaching representants of different market segments.

• Company banner can be added on our newsletters.

• CSIL is also able to set up email blasts (html provided by the company not linkable to CSIL).

WWW.WORLDFURNITUREONLINE.COM

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